

Smooth Cloud Migration Unlocks Productivity



Introduction

KMMG Law Firm, specializes in family and real estate law as well as will and estate planning, serving a diverse clientele across the prairies. The firm’s on-premises IT infrastructure had become increasingly outdated, leading to several operational inefficiencies and security concerns. Through a carefully executed cloud migration led by Evident IT, the firm transitioned to a modern, secure, and flexible cloud-based system. The project, completed with minimal disruption to daily operations, significantly improved the firm’s flexibility, security, and productivity.

Primary Objectives

Task	Description
Connect Computers to the Cloud	Transition the firm’s IT infrastructure from an on-premises server to a cloud-based environment.
Set Up SharePoint and Train Staff	Implement SharePoint for improved document management and collaboration and provide staff training.
Decommission Server	Safely retire the outdated server.
Set Up Software as a Virtual App	Ensure key legal applications were accessible as virtual apps, facilitating secure remote work.

Strategy and Implementation

Key Strategies:

- **Customer-Centric Communication:** Focused on constant communication and customer service to ensure client needs were met.
- **Flexible Migration Scheduling:** Migration was carried out during evenings and weekends to minimize disruptions to the firm's operations.

Challenges and Solutions

- **Technical Issues:** Encountered technical challenges due to the new systems and technology. These were addressed by prioritizing issue resolution and maintaining a proactive training schedule for the staff.
- **Client's New Technology:** The firm's staff was unfamiliar with the new cloud-based systems. This challenge was mitigated through proactive training sessions and a responsive support system.

Unexpected Adjustments:

- **Timeline Adjustments:** The project's end date was moved forward by a week to accommodate the client's schedule.

Results

Key Achievements:

- **Successful Cloud Migration:** All technical goals were met, including the transition to cloud-based systems, setting up SharePoint, and ensuring the secure decommissioning of the old server.
- **Client Satisfaction:** The client expressed satisfaction with the migration, despite minor hiccups during the process.

Impact on Client:

- **Improved Flexibility and Scalability:** The cloud environment now allows KMMG Law Firm to scale IT resources as needed.
- **Enhanced Security and Compliance:** The firm's data is more secure, with better compliance with legal standards.

- **Increased Collaboration and Productivity:** The adoption of SharePoint and virtual apps has significantly improved remote work capabilities and team collaboration.

Conclusion

The successful cloud conversion for KMMG Law Firm has transformed their IT infrastructure. The project was completed efficiently, and the client is highly satisfied with the results. The firm now benefits from a modern, secure, and flexible IT environment that meets their evolving needs.

From the Client:

"Great service with all the speed one requires for IT help. Staff, both admin and support, are super friendly, attentive to detail and very capable! " - Daniel Minuk, Managing Partner, KMMG Law

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